YOUR ID CARD INCLUDES IMPORTANT INFORMATION

When you become a Medica member, you'll receive an ID card in the mail. Your Medica ID card is a must-have when you need care. Remember to carry it with you at all times. Many clinics, hospitals and pharmacies ask to see your card each time you receive care, including emergency care. You'll also need it when you call Customer Service.

1. **Member ID number:** This nine-digit ID number, assigned by Medica, is unique to you.
2. **Group/policy number:** This number helps identify your specific Medica plan.
3. **Covered members:** Each family member covered under the plan is listed under the subscriber’s name. The subscriber is the person with primary responsibility for the coverage. If you have more than six members on your plan, you'll receive an additional card listing those dependents.
4. **Care type:** The name of your Medica plan and network where you receive the highest level of benefits. You can find a physician or facility by going to medica.com/findadoctor and choosing your network.
5. **Copays/coinsurance:** The fixed-dollar amounts (copay) or percentage of charges (coinsurance) you pay when receiving care from a network provider. Copay/coinsurance amounts may be shown for:
   - OV – office visit
   - CONV – convenience care
   - URGI – urgent care
   - ER – emergency room
6. **Network type:** (Medica Choice® Passport members only) The name of your network. You can find a physician or facility by going to medica.com/findadoctor and choosing your network.
7. **UnitedHealthcare logo:** This logo may appear on either the front or back of your card. For Passport members, the logo tells providers you have access to a nationwide network. For all other members, it tells providers you have access to in-network coverage when you're traveling outside the Medica service area* and see a provider in the Travel Network.
8. **Pharmacy information:** Your pharmacy will use this information to submit your claims.
9. **PCC name:** (Medica Elect®/Medica EssentialSM members only) Your primary care clinic will be listed on your ID card and each family member will receive their own ID card.

*The Medica service area includes Minnesota, North Dakota, South Dakota and western Wisconsin.
10. **Customer Service phone number:** Call this number when you have questions about your plan.

11. **Phone number for pharmacists:** Your pharmacy can call this number for help with your prescriptions.

12. **Provider Service Center:** Your providers can call this number if they need help with your plan.

**KEEP IN MIND**

Have your ID card handy when you call Customer Service.

If you need extra ID cards, log in to mymedica.com where you can order additional cards or print a temporary ID card.

If you renew your coverage with Medica and your plan changes, you’ll receive a new ID card.

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